



CARING FOR THE HUNGRY AND HOMELESS OF PEEKSKILL (CHHOP)

CLIENT CARE WORKER

Provides direct care, guidance, and supervision to clients of Jan Peek House; assists in oversight of routines of daily living; fosters positive socialization and interaction among clients; participates in training and staff meetings and carries out any other assignments as needed. As CHHOP operates 24/7, employee schedules may change in accordance with organization need.

Qualifications: A high school diploma, some college preferred, two years of social service experience relevant to a shelter or its equivalent preferred; sensitivity to needs of indigent adults; understanding of group work and positive human relationships; knowledge of alcohol, drug and mental health issues preferred; commitment to working with homeless individuals in an environment that respects the human dignity of all. Must be fully vaccinated for COVID-19

Principal Activities:

- Develop good relationships with residents and contribute to the development of a positive atmosphere.
- Assist co-workers and senior staff in carrying out daily routines of the program including conducting daily cleaning tasks, light food service, laundering service, leisure activities, etc.
- Ensure orderly entrance and exit of clients and escort out unauthorized and disruptive clients; this includes wandering all clients upon entry.
- Conduct random searches of clients' person and property.
- Conduct random drug and alcohol screening.
- Listen to the concerns of residents and inform case manager of the results of actions.
- Documents clients' behaviors and reports any deviation from baseline behavior to supervisor or case manager.
- Engage in crisis intervention and de-escalation.
- Able to identify clients at risk of self-destructive or high-risk behaviors.
- Communicates issues and problems to supervisor, in narratives and other records; provides other reports on shelter as needed.
- Attend staff meetings and in-service training workshops as required.
- Ensure complete and timely communication to and between staff
- Possess knowledge of community resources and be able to make phone contact and refer callers to appropriate community agencies.

Please send your resume to the CHHOP Business Office at ryan@chhop.org



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